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| **HDC Closure Report** | |
| **Claim No.** |  |
| **NOL** |  |
| **Policy Details** |  |
| **Insured Name** |  |
| **Hospital Name** |  |
| **DOJ:** |  |
| **D.O.A  & D.O.D:** |  |
| **Diagnosis:** |  |
| **Trigger:** |  |
| **Date Of Allocation:** |  |
| **Date Of Closure:** |  |
| **Closure TAT:** |  |
| **Case introduction:** |  |
| **Insured part** |  |
| **Hospital Part** |  |
| **Others** |  |
| **Discrepancy findings:** |  |
| **Recommendation:** |  |
| **Ground of Rejection:** | DOJ 11-5-2023. Trigger:- Claim sent for investigation in intimation stage and check list of documents. As per investigation findings, 38 yrs/ male patient was admitted in Medicare hospital on 13-5-2023 for the C/O-head injury, multiple abrasion over face, CLW over Rt. Forehead with A/H/O-RTA. Diagnosed as case of RTA with head injury with CLW over Rt. forehead and was treated conservatively. No alcohol history noted. Discharged on 19-5-2023. Insured’s phone was switched off. We visited the hospital, they confirmed patient’s admission. They are ready to share the indoor case papers but consent was needed but denied for the doctor statement. Hospital authority confirmed the patient; s admission and tried from their end to connect the patient but no revert received. Hospital is tertiary care having in-house pathology and pharmacy. No any fraud noted in past from hospital. Based on findings, patient’s admission is genuine but query for ICP’s. |